

Touch Tone Teller Operating Guide

To repeat press *
To Return to the previous menu, press #
To speak with someone, press "0"

Options:

#1 Account To Work With (balances, available balances, last transactions, last check cleared)

#2 Transfer Money

#3 All Account Balances (gives balances & available balances for all suffixes including loans, CD's & IRAs)

#4 More Choices (Change Pin # or log on with Member ID#)

Enter ID Number (Account Number) & "#"
Enter Pin Number & "0"

If choosing #1, Account to Work With, these will be your options:

- #1 Savings (choose savings suffix)
- #2 Checking
- CD
- Loan
- Credit Card
- Line Of Credit
- Mortgage

Depending on services you have with DFCU, your option numbers may vary.

#1 Savings → Choose suffix & then one of the following options:

#1 Summary

#2 More Details

- #1 All Transactions
- #2 Deposits
- #3 Withdrawals
- #4 ACH & Payroll Deposits
- #5 Last & YTD Interest

#3 Transfer Money

- #1 Transfer To Another Suffix
- #2 Make Payment On A Loan
- #3 Transfer Into Savings From Another Suffix
- #4 Advance From A Loan Into Savings

#4 Select Another Account

#5 More Choices

#2 Transfer Money

#1 Savings (Choose Suffix)

- #1 Transfer To Another Suffix
- #2 Make A Payment On A Loan
- #3 Transfer Into Savings From Another Suffix
- #4 Advance From a Loan Into Savings

#2 Checking

- #1 Transfer To Another Suffix
- #2 Make A Payment On A Loan
- #3 Transfer Into Checking From Another Suffix
- #4 Advance From A Loan Into Checking

#3 Loan

- #1 Advance From A Loan
- #2 Make A Payment On A Loan

#4 Credit Card

- #1 Advance From Your Visa
- #2 Make A Payment On Visa

#5 Mortgage

- #2 Make payment

#3 All Account Balances

This will give you all your balances and available balances including, Loans, CD's & IRA's.

#4 More Choices

- #1 Change Your Pin #
- #2 Log On With A Member ID#

Certificate of Deposits/ IRA's

#1 Select an account to work with

#3 CD

- #1 Summary
- #2 More Details
 - #1 Last and YTD Interest
 - #2 All Transactions

#3 Work with another account

- Savings
- Checking
- CD
- Loan
- Credit Card
- Line of Credit
- Mortgage

#4 More Choices

Return to the previous menu, press #
Repeat your choices, press *
To speak with someone press "0"

Loan Information

#1 Select an Account to work with

- #1 Savings
- #2 Checking
- CD
- Loan
- Credit Card
- Line of Credit
- Mortgage

#1 Account Summary

#2 More Details

- #1 All Transactions
- #2 Last Payment Information
- #3 Next Payment Information
- #4 Last & YTD Interest

#3 Transfer Money/Make Payment

#4 Work with another Account

- #1 Savings
- #2 Checking
- CD
- Loan
- Credit Card
- Line of Credit
- Mortgage

#5 More Choices

Return to the previous menu, press #
Repeat your choices, press *
To speak with someone press "0"

Lending Services offered at DFCU

- Auto Loans
- Home Loans
- Business Loans
- Visa Credit Cards
- Recreational Vehicle Loans
- Student Loans
- Personal Loans
- Overdraft Protection Loans

2 Checking → (Account balance, available balance, last transaction, & last check cleared)

Options:

- #1 Summary
- #2 More Details
- #3 Deposits
- #4 Withdrawals
- #5 ACH & Payroll Deposits
- #6 More Choices
 - #1 Last & YTD Interest
 - #2 Specific Check

#3 Transfer Money

- #1 Transfer To Another Suffix
- #2 Make Loan Payment
- #3 Transfer Into Checking From Another Suffix
- #4 Advance From A Loan Into Checking

#4 Select Another Account

- #1 Savings
- #2 Checking
 - CD
 - Loan
 - Credit Card
 - Line Of Credit
 - Mortgage

#5 More Choices

- Return to Previous Menu, Press #
- To Repeat Your Choices, Press *
- To Speak With Someone, Press "0"

Credit Union Services

- Checking Accounts
- Savings Accounts
- IRA's
- Savings Bonds
- Money Orders
- Payroll Deductions
- Direct Deposits
- ATM/Debit Card
- Wire Transfers
- Federal Tax Depository
- Business Loans
- Notary Service
- Travelers Cheques
- Facsimile Services
- 24 Hr. ATM Machine
- Discount Theatre Tickets
- Safe Deposit Boxes *
- Coin Sorting Machine *

* *Huron Only*

DFCU Locations:

**1371 Dakota Avenue S
Huron, SD 57350
605.352.2845
800.440.6573**

**321 Dakota Avenue S
Huron, SD 57350
605.352.2845
800.440.6573**

**719 East 7th Street, Suite 2
Woonsocket, SD 57385
605.796.4186
800.440.6458**

**99 Caspian Avenue
Volga, SD 57071
605.927.5880
605.440.8148**

**2423 6th Street
Brookings, SD 57006
605.697.5922
866.697.5922**

www.dakotalandfcu.com

Dakotaland

Federal Credit Union's

Touch Tone Teller

353-1500

800-440-7791

www.dakotalandfcu.com



Everything We Do, We Do For You.™

